



Job Title: Guest Experience Team Member with L.A.B.S. Camp Focus

Part or Full-Time/Temporary Position: Approximately 30-40 hours/week

(Some weekend hours might be required)

Anticipated Start Date: May 2018

Hiring Manager: Micaela Balzer, Director of Innovation & Learning

Position Duties:

- Deliver instruction in L.A.B.S. camps setting. Guide children ages 3 to 12 in science education content and social and emotional development while in program.
- Create opportunities for guests in the exhibit floor that are focused on science and social interaction.
- Deliver science workshops to guests in varied group dynamics.
- Deliver programs to groups, such as Birthday Parties, and take Science on Wheels programs to other organizations (outreach).
- Welcome, orient, and engage with guests in the First Impression Room, a dedicated space for birth to 4 year olds.
- Help coordinate and assist in opening and closing procedures.

Position Requirements:

- Knowledge and skills typically acquired through experience and coursework in informal education with emphasis on education, science, and customer service.
- Ability to understand and follow curriculum guides.
- Skill using a computer with Windows software (word processing and spreadsheets).
- Ability to communicate effectively and professionally in individual and group settings and work with people of all ages.
- Ability to prioritize multiple, overlapping tasks while maintaining a pleasant, guest-focused attitude.
- Must be able to perform physical activities, including bending, crawling, sitting on the floor, standing for extended periods, operating a cash register and computer, and operating a motor vehicle (must have a valid driver's license and suitable driving record).

To Apply:

Please send a cover letter and resume to Micaela Balzer at balzer@impression5.org by March 23, 2018. Contact Micaela Balzer by phone at (517) 485-8116, ext. 144, with any additional questions.

Notice:

A criminal background check is performed for all individuals who are employed or volunteer at Impression 5 Science Center. Unsatisfactory results of the background check will disqualify applicants from further consideration.