



**Job Title:** Guest Experience Team Member  
**Part-Time Position:** Approx. 8-30 hours, weekend hours  
**Pay Rate:** \$12.50 to \$15

**Hiring Manager:** Micaela Balzer, Director of Innovation & Learning

**Position Duties:**

- Delivers excellent customer service while engaging guests in daily visits to the Science Center.
- Creates opportunities for guests in the Exhibit Area that are focused on science, play and social interaction.
- Delivers science workshops to guests in varied group dynamics.
- Welcomes, orients and engages with guests in the First Impression Room, a dedicated space for birth to 4 year olds.
- Executes the opening and closing procedures of the Science Center.

**Position Requirements:**

- Knowledge and skills typically acquired through experience and coursework in informal education with emphasis on education, science, and customer service.
- Ability to understand and follow curriculum guides.
- Ability to communicate effectively and professionally in individual and group settings and work with people of all ages.
- Ability to prioritize multiple, overlapping tasks while maintaining a pleasant, guest-focused attitude.
- Skill in using a computer with Windows-based software.
- Must be able to perform physical activities for extended periods. Must have a valid driver's license and acceptable driving record.

**To Apply:**

Please send a cover letter and resume to Micaela Balzer,  
[balzer@impression5.org](mailto:balzer@impression5.org), or fill out an application.

**Notice:**

A criminal background check is performed for all individuals who are employed or volunteer at Impression 5 Science Center. Unsatisfactory results of the background check will disqualify applicants from further consideration.

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