



Job Title: Guest Experience Team Member
Part-Time Position: Approximately 30-35 hours/week
Pay Rate: \$12 to \$15

Direct Supervisor: Nik McPherson, Operations Supervisor
Hiring Manager: Micaela Balzer, Director of Innovation & Learning

Position Duties:

- Delivers science workshops to guests in varied group dynamics.
- Delivers programs to groups, such as Birthday Parties and scouts.
- Greets and works the registers to admit visitors to the science center.
- Creates opportunities for guests in the Exhibit Area that are focused on science and social interaction.
- Welcomes, orients and engages with guests in the First Impression Room, a dedicated space for birth to 4 year olds.
- Executes the opening and closing procedures of the Science Center.

Position Requirements:

- Knowledge and skills typically acquired through experience and coursework in informal education with emphasis on education, science, and customer service.
- Ability to understand and follow curriculum guides.
- Ability to communicate effectively and professionally in individual and group settings and work with people of all ages.
- Ability to prioritize multiple, overlapping tasks while maintaining a pleasant, guest-focused attitude.
- Skill in using a computer with Windows-based software (word processing and spreadsheets).
- Must be able to perform physical activities for extended periods, operating a cash register and computer, and operating a motor vehicle. Must have a valid driver's license and acceptable driving record.

To Apply:

Please send a cover letter and resume to Nik McPherson at mcperson@impression5.org.

Notice:

A criminal background check is performed for all individuals who are employed or volunteer at Impression 5 Science Center. Unsatisfactory results of the background check will disqualify applicants from further consideration.

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